**Emergency Procedures**

**Numbers to Know!**
- **ALL EMERGENCIES**: 215-573-3333
- **GENERAL INFORMATION**: 215-898-7297
- **ESCORT SERVICES**: 215-898-RIDE (7433)
- **SPECIAL SERVICES**: 215-898-4481
- **215-898-WALK (9255)**

**Building Area of Refuge:**
- **Primary**: Green Area, IFO Van Pelt Manor
- **Secondary**: Green Area, IFO Harrison College House

**Recommended Relocation Site:**
- **Primary**: Rodin College House
- **Secondary**: Class of 1920 Dining Commons

**THIS BUILDING’S SHELTER AREA:**
- Second Floor Corridor

**Shelter-In-Place**
- Purpose: To shelter occupants inside the building in the event of a hazardous/biological material or other emergency incident outside the building.
- When notified, go inside the nearest building.
- Close all windows and doors.
- Report to the building’s shelter area.

**FIRE**
- Notify occupants and help those needing assistance in the immediate area.
- Confine the fire by closing doors as you exit.
- Activate the nearest fire alarm pull station.
- Evacuate the building at the nearest exit and call the emergency number listed above.
- Do not enter the building until authorized to do so by emergency personnel.

**Suspicious Packages**
- Do not touch or disturb the object or package.
- Isolate the package and evacuate the immediate area.
- Call the emergency phone number listed above.
- Notify your Building Administrator.

**Suspicious Behavior**
- Do not physically confront the person exhibiting the behavior.
- Do not let anyone into a locked room/building.
- Do not block a person’s access to an exit.
- Call the emergency phone number above immediately.

**Active Shooter**
- **RUN (Evacuate)**: When an active shooter is in your vicinity:
  - If there is a way out, and you can get out, GET OUT!
  - Leave your belongings behind.
  - When safe to do so, call the emergency number above.
- **HIDE (Hide Out)**: If evacuation is not possible, find a place to hide:
  - Lock and/or barricade the door.
  - Silence your cell phone.
  - Hide behind large objects if possible.
  - Remain very quiet and do not leave until directed by law enforcement officers.
- **FIGHT (Take Action)**: As a last resort, and only if your life is in danger:
  - Attempt to incapacitate the shooter.
  - Act with physical aggression.
  - Improvise weapons.
  - Commit to your actions.
  - Once the shooter is incapacitated, call the emergency number above.

**Police Response**
- When law enforcement officers arrive:
  - Keep your EMPTY hands raised and visible, with your fingers spread apart.
  - Remain calm and follow instructions.

**Bomb Threat**
- Remain Calm and indicate your desire to cooperate with subject.
- Get as much information as possible from the threatening caller.
- Call the emergency phone number above from a hard wired phone. DO NOT use a cell phone.
- Follow the instructions from emergency personnel.

**Get Involved!**
Want to get involved? Join the PennReady team today! Call Fire & Emergency Services at 215-573-7857 for more information

Always know your emergency contacts.

**Register Your Emergency Contact Information**

**How to Register**
- **Faculty & Staff**: [http://www.upenn.edu/directories](http://www.upenn.edu/directories)
  Visit the Penn Directory website to update your information
- **Students**: [http://www.upenn.edu/penn_portal](http://www.upenn.edu/penn_portal)
  Visit the Penn Portal website to update your information

For More Information Please Visit [http://www.publicsafety.upenn.edu](http://www.publicsafety.upenn.edu)