3600 Market Street, Suite 135

EMERGENCY PROCEDURES

Numbers to Know!

**ALL EMERGENCIES** 215-573-3333
511 (From Any Campus Phone)

**GENERAL INFORMATION** 215-898-7297
**ESCORT SERVICES** 215-898-RIDE (7433)
**SPECIAL SERVICES** 215-898-4481
**215-898-WALK (9255)**

**BUILDING AREA OF REFUGE:**

**Primary:** Follow Building Evacuation Plan

**Secondary:** Follow Building Evacuation Plan

**THIS BUILDING’S SHELTER AREA:** SUITE 135/ RECEPTION AREA

**SHELTER-IN-PLACE**
- Purpose: To shelter occupants inside the building in the event of a hazardous/biological material or other emergency incident outside the building.
- When notified, go inside the nearest building.
- Close all windows and doors.
- Report to the building’s shelter area.

**FIRE**
- Notify occupants and help those needing assistance in the immediate area.
- Confine the fire by closing doors as you exit.
- Activate the nearest fire alarm pull station.
- Evacuate the building at the nearest exit and call the emergency number listed above.
- Do not enter the building until authorized to do so by emergency personnel.

**ACTIVE SHOOTER**
- **RUN (Evacuate)** When an active shooter is in your vicinity:
  - If there is a way out, and you can get out, GET OUT!
  - Leave your belongings behind.
  - When safe to do so, call the emergency number above.
- **HIDE (Hide Out)** If evacuation is not possible, find a place to hide:
  - Lock and/or barricade the door.
  - Silence your cell phone.
  - Hide behind large objects if possible.
  - Remain very quiet and do not leave until directed by law enforcement officers.
- **FIGHT (Take Action)** As a last resort, and only if your life is in danger:
  - Attempt to incapacitate the shooter.
  - Act with physical aggression.
  - Improvise weapons.
  - Commit to your actions.
  - Once the shooter is incapacitated, call the emergency number above.

**BUILDING EVACUATION PROCEDURES**
- When the fire alarm is activated, evacuation is mandatory.
  - DO NOT use elevators.
  - Take personal belongings (ID, keys, purses, wallets, etc.) and dress appropriately for the weather.
  - Upon exiting, proceed to your building area of refuge to begin the accountability process.

**SUSPICIOUS PACKAGES**
- Do not touch or disturb the object or package.
- Isolate the package and evacuate the immediate area.
- Call the emergency phone number listed above.
- Notify your Building Administrator.

**SUSPICIOUS BEHAVIOR**
- Do not physically confront the person exhibiting the behavior.
- Do not let anyone into a locked room/building.
- Do not block a person’s access to an exit.
- Call the emergency phone number above immediately.

**BOMB THREAT**
- Remain Calm and indicate your desire to cooperate with subject.
- Get as much information as possible from the threatening caller.
- Call the emergency phone number above from a hard wired phone. DO NOT use a cell phone.
- Follow the instructions from emergency personnel.

**POLICE RESPONSE**
- When law enforcement officers arrive:
  - Keep your EMPTY hands raised and visible, with your fingers spread apart.
  - Remain calm and follow instructions.

**GET INVOLVED!**
Want to get involved? Join the PennReady team today! Call Fire & Emergency Services at 215-573-7857 for more information

Always know your emergency contacts

**How to Register**

Faculty & Staff - [http://www.upenn.edu/directories](http://www.upenn.edu/directories)
Visit the Penn Directory website to update your information

Students - [http://www.upenn.edu/penn_portal](http://www.upenn.edu/penn_portal)
Visit the Penn Portal website to update your information

For More Information Please Visit [http://www.publicsafety.upenn.edu](http://www.publicsafety.upenn.edu)