## EMERGENCY PROCEDURES

### Building Area of Refuge:
- **Primary:** Hillcrest Office Lot
- **Secondary:** Green Area South Of Building

**THIS BUILDING'S SHELTER AREA:** Dwelling; 1st Floor Living Space

### Recommended Relocation Site:
- **Primary:** Widener Center
- **Secondary:** Gates Hall

### Numbers to Know!

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<th>ALL EMERGENCIES</th>
<th>GENERAL INFORMATION</th>
<th>ESCORT SERVICES</th>
<th>SPECIAL SERVICES</th>
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<td>511 (Fire &amp; Campus Police)</td>
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<td>215-898-WALK (9255)</td>
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### Shelter-In-Place

- **Purpose:** To shelter occupants inside the building in the event of a hazardous/biological material or other emergency incident outside the building.
  - When notified, go inside the nearest building.
  - Close all windows and doors.
  - Report to the building's shelter area.

### Suspicious Packages

- Do not touch or disturb the object or package.
- Isolate the package and evacuate the immediate area.
- Call the emergency phone number listed above.
- Notify your Building Administrator.

### Suspicious Behavior

- Do not physically confront the person exhibiting the behavior.
- Do not let anyone into a locked room/building.
- Do not block a person's access to an exit.
- Call the emergency phone number above immediately.

### Fire

- Notify occupants and help those needing assistance in the immediate area.
- Confine the fire by closing doors as you exit.
- Activate the nearest fire alarm pull station.
- Evacuate the building at the nearest exit and call the emergency number listed above.
- Do not enter the building until authorized to do so by emergency personnel.

### Active Shooter

**RUN (Evacuate)** When an active shooter is in your vicinity:
- If there is a way out, and you can get out, GET OUT!
- Leave your belongings behind.
- When safe to do so, call the emergency number above.

**HIDE (Hide Out)** If evacuation is not possible, find a place to hide:
- Lock and/or barricade the door.
- Silence your cell phone.
- Hide behind large objects if possible.
- Remain very quiet and do not leave until directed by law enforcement officers.

**FIGHT (Take Action) AS A LAST RESORT, and only if your life is in danger:**
- Attempt to incapacitate the shooter.
- Act with physical aggression.
- Improvise weapons.
- Commit to your actions.
- Once the shooter is incapacitated, call the emergency number above.

### Bomb Threat

- Remain Calm and indicate your desire to cooperate with subject.
- Get as much information as possible from the threatening caller.
- Call the emergency phone number above from a hard wired phone. DO NOT use a cell phone.
- Follow the instructions from emergency personnel.

### Building Evacuation Procedures

- When the fire alarm is activated, evacuation is mandatory.
- DO NOT use elevators.
- Take personal belongings (ID, keys, purses, wallets, etc.) and dress appropriately for the weather.
- Upon exiting, proceed to your building area of refuge to begin the accountability process.

### Police Response

When law enforcement officers arrive:
- Keep your empty hands raised and visible, with your fingers spread apart.
- Remain calm and follow instructions.

### Get Involved!

Want to get involved? Join the PennReady team today! Call Fire & Emergency Services at 215-573-7857 for more information

Always know your emergency contacts

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**UPennAlert**

**Emergency Notification System**

**How to Register**

- Faculty & Staff: [http://www.upenn.edu/directories](http://www.upenn.edu/directories)
  - Visit the Penn Directory website to update your information
- Students: [http://www.upenn.edu/penn_portal](http://www.upenn.edu/penn_portal)
  - Visit the Penn Portal website to update your information

**For More Information Please Visit** [http://www.publicsafety.upenn.edu](http://www.publicsafety.upenn.edu)

**Register Your Emergency Contact Information**

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