**3401 Market Street**

**EMERGENCY PROCEDURES**

**Numbers to Know!**

<table>
<thead>
<tr>
<th>ALL EMERGENCIES</th>
<th>GENERAL INFORMATION</th>
<th>ESCORT SERVICES</th>
<th>SPECIAL SERVICES</th>
</tr>
</thead>
</table>

**BUILDING AREA OF REFUGE:**

Primary: 34th St., N. of Filbert  
Secondary: NEC of 34th Street  
THIS BUILDING’S SHELTER AREA: Rear of Office Area

**RECOMMENDED RELOCATION SITE:**

Primary: Pottruck  
Secondary: Tanenbaum Law Library

**SHELTER-IN-PLACE**
- Purpose: To shelter occupants inside the building in the event of a hazardous/biological material or other emergency incident outside the building.
- When notified, go inside the nearest building.
- Close all windows and doors.
- Report to the building’s shelter area.

**FIRE**
- Notify occupants and help those needing assistance in the immediate area.
- Confine the fire by closing doors as you exit.
- Activate the nearest fire alarm pull station.
- Evacuate the building at the nearest exit and call the emergency number listed above.
- Do not enter the building until authorized to do so by emergency personnel.

**ACTIVE SHOOTER**
- RUN (Evacuate) When an active shooter is in your vicinity:
  - If there is a way out, and you can get out, GET OUT!
  - Leave your belongings behind.
  - When safe to do so, call the emergency number above.
- HIDE (Hide Out) If evacuation is not possible, find a place to hide:
  - Lock and/or barricade the door.
  - Silence your cell phone.
  - Hide behind large objects if possible.
  - Remain very quiet and do not leave until directed by law enforcement officers.
- FIGHT (Take Action) AS A LAST RESORT, and only if your life is in danger:
  - Attempt to incapacitate the shooter.
  - Act with physical aggression.
  - Improvise weapons.
  - Commit to your actions.
  - Once the shooter is incapacitated, call the emergency number above.

**BUILDING EVACUATION PROCEDURES**
- When the fire alarm is activated, evacuation is mandatory.
- DO NOT use elevators.
- Take personal belongings (ID, keys, purses, wallets, etc.) and dress appropriately for the weather.
- Upon exiting, proceed to your building area of refuge to begin the accountability process.

**POLICE RESPONSE:**
- When law enforcement officers arrive:
  - Keep your EMPTY hands raised and visible, with your fingers spread apart.
  - Remain calm and follow instructions.

**SUSPICIOUS PACKAGES**
- Do not touch or disturb the object or package.
- Isolate the package and evacuate the immediate area.
- Call the emergency phone number listed above.
- Notify your Building Administrator.

**BOMB THREAT**
- Remain Calm and indicate your desire to cooperate with subject.
- Get as much information as possible from the threatening caller.
- Call the emergency phone number above from a hard wired phone. DO NOT use a cell phone.
- Follow the instructions from emergency personnel.

**SUSPICIOUS BEHAVIOR**
- Do not physically confront the person exhibiting the behavior.
- Do not let anyone into a locked room/building.
- Do not block a person’s access to an exit.
- Call the emergency phone number above immediately.

**GET INVOLVED!**
Want to get involved? Join the PennReady team today! Call Fire & Emergency Services at 215-573-7857 for more information

Always know your emergency contacts

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**Register Your Emergency Contact Information**

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**How to Register**

**Faculty & Staff** | [http://www.upenn.edu/directories](http://www.upenn.edu/directories)  
Visit the Penn Directory website to update your information

**Students** | [http://www.upenn.edu/penn_portal](http://www.upenn.edu/penn_portal)  
Visit the Penn Portal website to update your information

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**For More Information Please Visit** [http://www.publicsafety.upenn.edu](http://www.publicsafety.upenn.edu)